

YOUR SAFE DATA

Information in compliance with personal data protection regulations

In Europe and in Spain there are data protection regulations designed to protect your personal information, which are compulsory to our company.

Therefore, it is very important for us that you understand perfectly what we will do with the personal data we request from you.

Thus, we will be clear and give you control over your data, with simple language and distinct options that will allow you to decide what we may do with your personal information.

Please do not hesitate to ask us if you have any questions after reading this information.

Thank you very much for your cooperation.

- **Who are we?**

- Our company name: **MOTO LUIS, SA**
- Our VAT number: **A07224090**
- Our main activity: **Those relative to car and scooter rental companies**
- Our address: **Avda. Portmany, 17, CP 07820, San Antonio (Balears (Illes))**
- Our contact number: **0034971340521**
- Our contact e-mail address: **admin@motoluis.com**
- Our website: www.motoluis.com / www.motoluis.co.uk
- For your trust and security, we inform you that we are a registered company in the following Trade Register / Public Registry:
- Our main activity is subject to a system of prior administrative authorisation. For your trust and security, we provide you with the data relating to this authorisation and the identification data of our supervisor:
Administrative authorisation:
Body in charge of our supervision:
- The person responsible for this website works a regulated profession, for which we provide the following information:
Professional organisation to which he belongs:
Official academic or professional title:

**European Union State in which his qualification was issued:
Professional rules applicable to the exercise of the profession:**

We are at your disposal, do not hesitate to contact us.

- **What will we use your personal information for?**

As a general rule, your personal data will be used in order to relate to you and to provide you with our services.

In addition, it may also be used for other activities, such as sending you advertisements or promoting our activities.

- **Why do we need to use your personal information?**

Your personal data is necessary for us to be able to interact with you and offer you our services. This way, we will give you a series of boxes that will easily enable you to have power over the use of your personal information.

- **Who will have access to the information we ask you for?**

As a general rule, only our company's employees who are duly authorised will be able to have knowledge of the information we request.

Also, those entities that need to have access to your personal information in order for us to provide you with our services may have knowledge of it. Thus, for example, our bank will know your data if the payment of our services is made by card or bank transfer.

Likewise, those public or private entities to which we are obliged to provide your personal data in order to comply with any law will have knowledge of your. To give you an example, Tax Law forces us to provide the Tax Office with certain information regarding accounting operations that exceed a certain amount.

In the event that, other than from the cases mentioned above, we need to disclose your personal information to other entities, we will ask for your consent beforehand through clear options that will allow you to decide in this respect.

- **How will we protect your data?**

We will protect your data with effective security measures depending on the risks involved in the use of your information.

To this end, our company has approved a Data Protection Policy and annual controls and audits are carried out to verify that your personal data is safe at all times.

- **Do we send your data to other countries?**

There are countries in the world that are safe for your data and others that are not so safe. For example, the European Union is a safe environment for your data. Our policy is not to send your personal information to any country that is not safe from a data protection point of view.

In the event that, in order to provide you with the service, it is essential to send your data to a country that is not as safe as Spain, we will always ask for your consent beforehand and will apply effective security measures that reduce the risks of sending your personal information to another country.

- **How long will we store your data?**

We will keep your data during our relation and for as long as we are required to do so by law. Once the applicable legal deadlines have expired, we will proceed to dispose of your data in a safe and environmentally friendly manner.

- **What are your data protection rights?**

You can contact us at any time to find out what information we have about you, rectify it if it is incorrect and delete it once our relation has ended, if this is legally possible.

You also have the right to request the transfer of your information to another entity. This right is called "portability" and may be useful in certain situations.

To request any of these rights, you must make a written request to our address, along with a photocopy of your ID card, so that we can identify you.

At our company's offices we have specific forms to request these rights and we offer you our help in filling them out.

To find out more about your data protection rights, you can check the Spanish Data Protection Agency's website (www.agpd.es).

- **Can you withdraw your consent if you change your mind at a later point in time?**

You can withdraw your consent if you change your mind about the use of your data at any time.

Thus, for example, if you were once interested in receiving advertising for our products or services, but no longer wish to receive any, you can let us know by using the form to oppose to data treatment which available at our offices.

- **If you feel that your rights have been disregarded, where can you make a complaint?**

If you believe that your rights have been disregarded by our company, you can file a complaint with the Spanish Data Protection Agency by one of the following means:

- On line: www.agpd.es
- Postal address:
Agencia Española de Protección de Datos
C/ Jorge Juan, 6
28001-Madrid
- Contact number:
Tel no. 0034 901 100 099
Tel no. 0034 912 663 517

Making a claim at the Spanish Data Protection Agency does not involve any cost nor does it require the assistance of a lawyer or solicitor.

- **Will we build profiles about you with your data?**

Our policy is not to build profiles about users of our services.

However, there may be situations where, for business or other service provision purposes, we need to profile information about you. An example might be the use of your rental services history to provide you with products or services tailored to your tastes or needs.

In such cases, we will implement effective security measures to protect your information at all times from unauthorised individuals who may seek to use it for their own benefit.

- **Will we use your personal information for other purposes?**

Our policy is not to use your data for purposes other than that explained to you. If, however, we need to use your data for different activities, we will always request your permission beforehand through clear options that will allow you to decide on the matter.